



Dear Parents and Caregivers,

Uniform ordering procedure:

New students: the school office will contact the uniform shop volunteers to arrange a time and date to meet with the new family and show them the uniform and the sizes. The volunteer who handles the purchase will advise you the amount you need to pay and will provide you with the bank account details for EFT. Payment is required within 24 hours and receipt to be emailed to uniformconcordps@gmail.com

The volunteers will contact you when your order is ready for collection from the school office.

Enrolled children:

We wish to inform you that, the Uniform Shop is unable to accept cash and/or EFT payments anymore, **all orders** will have to be placed **exclusively online** via Quickcliq - www.quickcliq.com.au

- Register online and create your child's profile
- Add money into your family account with one of the following options:
 - ❖ Credit Card (Visa or Mastercard), with a 1.5% surcharge – credit will be added immediately.
 - ❖ Paypal, with a 3.8% surcharge – credit will be added immediately.
 - ❖ Direct Deposit (Bank transfer), with NO surcharge – credit will be added by 2 working days.
- Go to UNIFORMS and select your child (the Uniforms Size Guide will appear at the top of the list of items).

The items will be delivered directly to your child.

Returns and refunds:

Items can be returned for an exchange at any time, by sending an email to uniformconcordps@gmail.com, provided that the original tag/label from the garment has not been removed.

Refunds via Quickcliq can only be processed before Thursdays 6.00pm for all orders that have been completed during the week, by sending an email to uniformconcordps@gmail.com.

For any technical issues with the registration, account, etc. please call QuickCliq Customer Assistance at **1300 11 66 37**

Kind Regards

Concord Public School Parents and Citizens Association